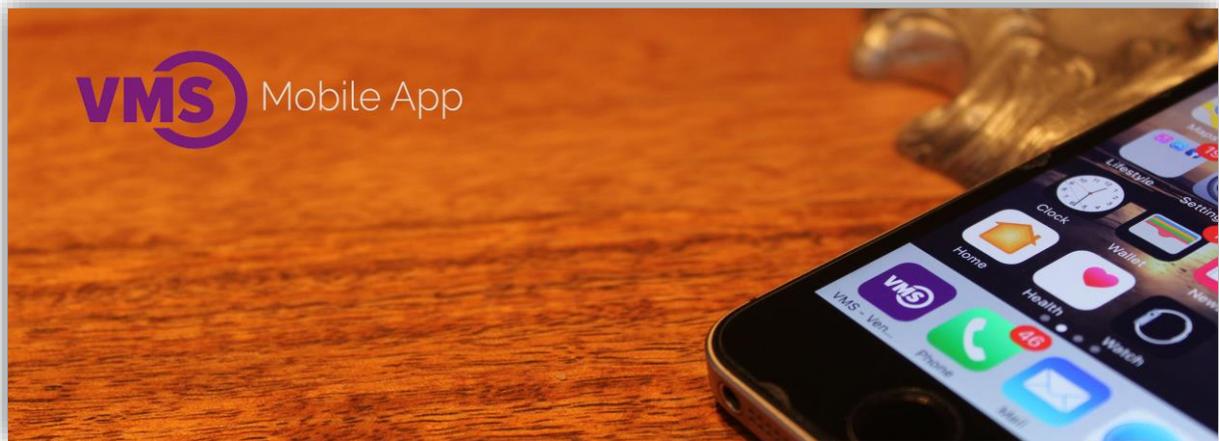




Ticketing, Bookings, Memberships, E-Commerce, EPOS, CRM, Access Control, Accounting, Reporting

## VMS Mobile App



## Introduction

VMS is a software and hardware solution to cater for the complete management of any venue that sells tickets, takes bookings, sells merchandise, provides hospitality or manages area access.

As a modular based suite you can pick the functionality your business needs now and add more modules as you grow.

VMS is easy to use and provides the functionality needed to run any size venue in a single application, at a fraction of the cost of combining separate applications such as Microsoft Dynamics, SAP or Sage.

As you grow VMS will grow with you, no need to worry about your systems keeping up. With VMS you already have all the tools you need. With all your customers' data held securely in a single place, managing your [GDPR](#) data protection requirements becomes easy, more efficient and less costly.

This document describes the [VMS Mobile App](#).



# VMS Mobile App

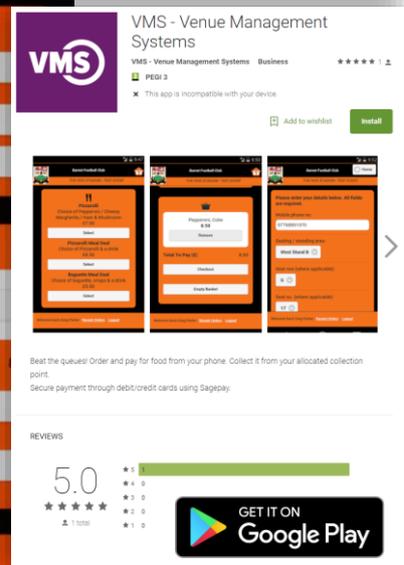
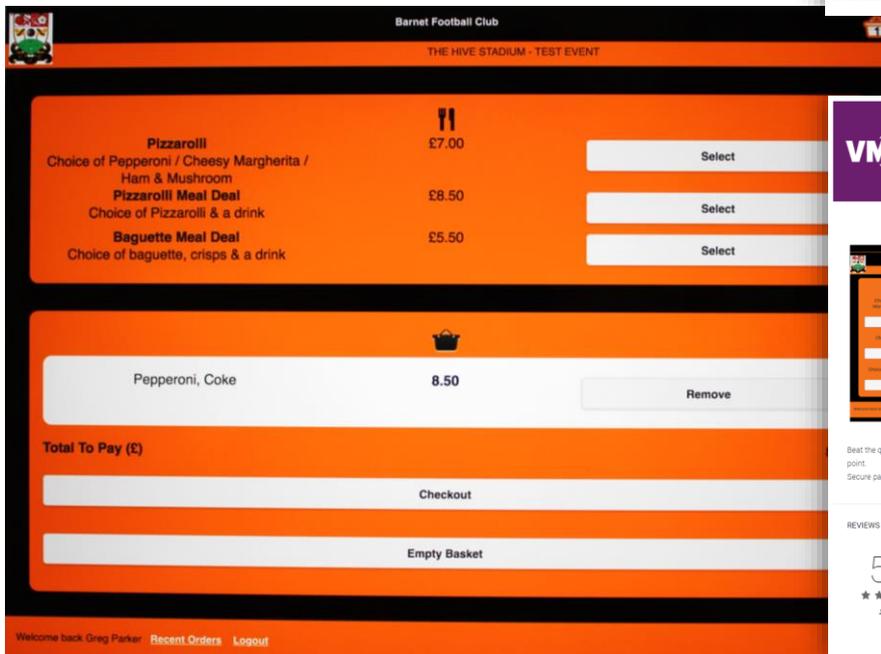
Being able to provide your customers with options and making things as accessible as possible for them is what makes them want to come back again and again. That's why we developed the VMS Mobile App.



Available for iOS and Android, the VMS Mobile App allows your customers to order and pay for food and drink from their phone or tablet for delivery to their seat or a designated collection point. This cuts down on queues at half time or intermissions, giving you more time to prepare the necessary orders. It also increases your efficiency and revenues as you reduce wastage, producing only the correct number of items to complete your orders with more time to do so.

Products can be included in the VMS Mobile App if you wish just by clicking a button on the product management

screen. This means that you can provide your customers with as much choice as possible.



# VMS Reporting

As with everything, if it goes through VMS it can go in a report and orders placed through the VMS Mobile App are no different.



Select the Mobile Phone App in the drop down box for any report that you wish to run and any order placed through the VMS Mobile App will be included in that report. Alternatively, you could just run a report on only VMS Mobile App orders if you wanted to.

**Tab Name**   
**Table Number**   
**Gift Voucher**   
**Gift Voucher Code**   
**Mobile Phone App**  Yes  
**Report** **Full Sales Breakdown**

Date	Order	Customer	Cost No	Cost Ref	Status	Net	Gross	Disp	Def No	Inv No	Table No	Tab Name
10/12/11	1141013	Greg Parker	33449		Quote	12.34	14.00					
10/09/2015	5002324	Ryan Horner	5002363		Quote	3.25	3.50		N/A	N/A		
14/09/2015	5007917	Ryan Horner	5002363		Quote	4.50	5.40		N/A	N/A		
14/09/2015	5007912	Ryan Horner	5002363		Quote	4.50	5.40		N/A	N/A		
14/09/2015	5007914		0		Quote	4.50	5.40		N/A	N/A		
14/09/2015	5007905	Greg Parker	33449		Quote	6.17	7.40		N/A	N/A		
02/09/2015	5003432	Greg Parker	33449		Quote	6.17	7.40		N/A	N/A		
09/02/2015	3044848	Greg Parker	33449		Quote	6.17	7.40		N/A	N/A		
10/09/2015	5023493	Natasha Kaye	5002512		Quote	4.50	5.40		N/A	N/A		
10/09/2015	5023492	Natasha Kaye	5002512		Quote	25.82	31.00		N/A	N/A		
10/09/2015	5023491	Natasha Kaye	5002512		Quote	25.82	31.00		N/A	N/A		
10/09/2015	5023490	Natasha Kaye	5002512		Quote	25.82	31.00		N/A	N/A		
22/05/2015	5023237	Greg Parker	0		Quote	12.84	15.50		N/A	N/A		
22/05/2015	5023237	Greg Parker	33449		Quote	12.84	15.50		N/A	N/A		
21/09/2015	5002628	Greg Parker	33449		Quote	5.83	7.00		N/A	N/A		
21/09/2015	5002628	Greg Parker	33449		Quote	4.56	5.58		N/A	N/A		
10/09/2015	5023842	Greg Parker	33449		Quote	11.86	14.00		N/A	N/A		
10/09/2015	5023841	Greg Parker	33449		Quote	11.86	14.00		N/A	N/A		
10/09/2015	5023840	Greg Parker	33449		Cancelled	5.83	7.00		N/A	5002007		
10/09/2015	5023839	Greg Parker	33449		Cancelled	5.83	7.00		N/A	5002008		
10/09/2015	5023838	Greg Parker	33449		Cancelled	5.83	7.00		N/A	5002009		
10/09/2015	5023837	Greg Parker	33449		Cancelled	5.83	7.00		N/A	5002010		
14/09/2015	5023844	Greg Parker	33449		Quote	5.83	7.00		N/A	5002004		
14/09/2015	5023843	Greg Parker	33449		Quote	7.00	8.50		N/A	5002003		

**Sales Order** Status: Cancelled Transactions Change History Calls Documents Print

Food App Order  
 Payment by Credit Card  
 Payment Authorised (Ref:1427145078 Date:09/09/2015 18:00:02)  
 Tel No: (26 - Online Transactions) [ C ] Stock Location: Club Shop created on internet server

Order No: 5007231 Order Date: 09/09/2015 Taken By: Allocate To Sales Person  
 Customer Order No: 5007231 Customer Ref: Supplier Ref: Supplier Invoice No: View customer

Referer: Invoices / Credits 5006505

Mobile App Order Yes No Area: West Stand D Row: F Seat: 74 Collection Point: Your collection point is: Graciosi's bar. Your order will be ready in 10-15 mins.

Select	Contact	Invoice To	Deliver To	Food App Deliver To
	Natasha Kaye	Natasha Kaye	Natasha Kaye	Natasha Kaye

Address: The Hive, Carrons Avenue, Greater London, HASSAG  
 Area: West Stand D, Row: F, Seat: 74  
 Collection Point: Your collection point is: Graciosi's bar. Your order will be ready in 10-15 mins.  
 Tel: 07856800900  
 Email: natasha.klearthous@cantab.net

Payment Method: SagePay Credit Terms: Prepayment  
 Tax Code: UK Standard Rate Default Discount %: 0.00  
 Carriage: Normal Calculation Type: Carriage Price (Net): 6.00 Recalculate Carriage  
 Total Net: 8.34 VAT: 1.66 Gross: 10.00

Predicted Sale Date: Percentage Probability of Sale:

Stock Code	Description	Qty	Size	Colour	Option	Custom	Unit Cost	Unit Retail	Discount %	Discount	Unit Sell	VAT %	Unit Sell Inc VAT	Line Total Inc VAT
Chicken Tikka	Chicken Tikka Kafi	1					0.00	4.17	0	0	4.17	20	5.00	5.00
Chicken Tikka	Chicken Tikka Kafi	1					0.00	4.17	0	0	4.17	20	5.00	5.00
<b>Totals (updated after Save)</b>							0.00	8.34	0.00	0.00	8.34			10.00

Created 09/09/2015 17:54:00. Last updated 10/01/2016 17:04:00 by Ehtashias Sivaros on 192.168.110.86 Archive record



Ticketing, Bookings, Memberships, E-Commerce, EPOS, CRM, Access Control, Accounting, Reporting

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